

PRIVACY POLICY

Purpose

The City of West Jordan (West Jordan) is committed to protecting the privacy of those accessing its websites. The purpose of this policy is to inform those accessing West Jordan websites about the collection and use of the personally identifiable information of its users.

Scope

This privacy policy statement applies to all West Jordan websites.

Definition of Personally Identifiable Information

For the purposes of this policy “personally identifiable information” means any information collected online that could serve to identify an individual, such as:

- First and last name
- Physical address
- Email address
- Telephone number
- Social Security number
- Credit card information
- Account Number
- Bank account information
- Any combination of personal information that could be used to determine identity

Collection of Information

The following information may be automatically collected and retained if you look or search through our web pages, or download information:

- The Internet domain and Internet Protocol (IP) address of the computer you are using to access our site;
- The type of browser and operating system used to visit our site;
- The date and time of when you access our site; and
- Which portions of the website you visit

The data collected serve as part of our statistical analysis about the use of our websites so we may better design online services and improve access to them. We do not attempt to gain personally identifiable information about individual users and associate it with IP addresses. West Jordan does not use the information automatically collected to ascertain your personally identifiable information.

Except where specified, you are not required to provide personally identifiable information to visit or download information from West Jordan websites. Unless you choose to make your

personally identifiable information available to us, West Jordan does not collect such information from you. West Jordan does not use or place spyware on your computer. Be aware that personally identifiable information may be requested from you in order to perform requested specialized services.

How Personally Identifiable Information Is Used by West Jordan

Email or other information requests sent to a West Jordan website may be saved and used to respond to the request, forward the request to the appropriate person, communicate updates to the West Jordan site that may be of interest to citizens, or provide the West Jordan web designer with valuable customer feedback to assist in improving the website.

Any Personally Identifiable Information an individual provides to a West Jordan site will be used solely by West Jordan, its entities, and third party agents with whom it has contracted to perform a West Jordan function on its behalf, unless the information is a public record under the “Government Records Access and Management Act” (GRAMA).

Collection and Use of Information - Children’s Personally Identifiable Information

Except as otherwise permitted by law, West Jordan does not knowingly collect and use or disclose the Personally Identifiable Information of a child under the age of 13.

Personally Identifiable Information Available or Collected from Governmental websites

Information collected is subject to the access provisions of GRAMA and other applicable sections of the Utah Code, federal regulations, and federal law. Consequently, certain communications may be subject to public disclosure.

All records that are prepared, owned, received, or retained by a governmental entity that may be reproduced by certain means are considered public, unless they are private, controlled or protected as outlined in GRAMA, or are records to which access is restricted according to court rule, other state law, federal law, or federal regulation. Information that is generally considered public record under GRAMA, and not made confidential elsewhere in the Utah Code or by federal law, may be subject to electronic access.

Data Security and Quality

West Jordan is committed to data security and the data integrity of Personally Identifiable Information available from or collected by West Jordan websites. West Jordan has taken precautions to protect Personally Identifiable Information from loss, misuse, or alteration. Any authorized third parties responsible for this information are committed to the same principles, and are required by contract to follow the same policies and guidelines as West Jordan in protecting this information. Users should be aware, however, that even though protections are in place, West Jordan cannot guarantee against the occurrence of hardware failure, unauthorized intrusion, or other technical problems.

Unless otherwise prohibited by state law, federal law, or federal regulation, an individual may access and correct Personally Identifiable Information whether or not the inaccuracy was created by accident, unauthorized access, or a change in circumstances. West Jordan also reserves the right to use any legally appropriate measures to prevent, monitor, and investigate any attempt to deface, delete, or otherwise tamper with or abuse a West Jordan website, server, database, information system, or other West Jordan technology asset.

Other Policies

A privacy policy issued by a West Jordan department, to provide additional detail to this privacy policy, will apply only to the use of information for which the other policy is posted. The user will be responsible to clarify any conflict prior to providing Personally Identifiable Information.

Non-West Jordan websites

Visitors may link to various websites from the West Jordan website. West Jordan is not responsible for the privacy practices or content of external sites. Many of these sites, particularly those in the private sector, may not be subject to GRAMA, other sections of the Utah Code, or federal law. Those visiting external sites are advised to check the applicable privacy statement and be cautious about providing personally identifiable information without a clear understanding of how the information will be used.

Changes to and Versions of the Privacy Policy

This privacy policy may be changed at any time. If you have questions, comments, or concerns, please contact us.

DISCLAIMER

West Jordan does not guarantee the completeness or accuracy of the information provided on its website, or any third party sites, and is not liable for reliance on this information. The user is responsible to verify the accuracy of the data found on the West Jordan website.

West Jordan makes no warranty, express or implied, and assumes no responsibility for: 1) accuracy, completeness or currency of this website or its contents; 2) use of this website or its contents for any general or particular purpose; or 3) that such items or use of such items would not violate or infringe rights of others. West Jordan reserves the right to make changes, corrections, and adjustments to the website and its contents.

Links to other computer systems are not supervised or regularly reviewed by West Jordan. Any information, endorsements of products or services, materials or personal opinions appearing on such external sites are not controlled, sponsored or approved by West Jordan and do not reflect the opinions or position of West Jordan, its elected officials, officers or employees.